



St Nicholas Hospice

*Offering care and comfort throughout
West Suffolk and Thetford*

13th November 2006

Stephen Walker
Motivation Matters Limited
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Dear Steven

I am delighted to provide the following citation following the day we shared in Clare recently. Thank you again for all your expertise and support.

"Motivation Matters gave my relatively new Senior Management Team a very interesting and stimulating day – and offered us a number of new tools and approaches for communication and problem solving - which we have put to good use in further developing the team. As a Hospice Management Team we presented a number of unique challenges to an outside trainer – all of which were handled professionally and with sensitivity."

I look forward to seeing you again soon.

Yours sincerely,

Ron Overton
Chief Executive