

# SATISFACTION GUARANTEE

Thank you for letting us work with you. Your delight is our aim.

Our Guarantee ensures your complete satisfaction.

To this end, we ask for your declaration that the work is satisfactory.

Please complete the form and post to:

Quality Assurance, Motivation Matters  
Melbourne Lodge, 47 Clarence Road, Sudbury, Suffolk, CO10 1NJ

## DECLARATION

The work carried out on \_\_\_\_\_ at \_\_\_\_\_ was/was not satisfactory.  
(Delete as appropriate)

Approved by:

Name:

Date:

If the work was not satisfactory, please give the reason below. Please add any other comment you wish to make.

Comments:

If you declare our work not satisfactory, we will seek to repeat the work to your satisfaction as described in our Terms and Conditions.

Motivation Matters Limited  
Melbourne Lodge 47 Clarence Road  
Sudbury Suffolk CO10 1NJ  
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