



Area Directors Office
Norfolk & Suffolk
Commercial Banking
28-34 Risbygate Street
Bury St Edmunds
Suffolk
IP33 3AH

Mr Stephen Walker
Motivation Matters Ltd
Melbourn
47 Clarence Road
Sudbury
Suffolk, CO10 1NJ

30 November 2007

Dear Stephen,

Motivation Matters

We were very happy with the support that Motivation Matters provided at our Development Day. They delivered creative and innovative material including a post workshop on-line offer which was very well received.

Yours sincerely,

Steve Elsom
Area Director, Commercial Banking
Norfolk & Suffolk