



Stephen and Anne Walker
Motivation Matters Ltd
Melbourne Lodge
47 Clarence Road
Sudbury
Suffolk
CO10 1NJ

Pinbush Road, Lowestoft
Suffolk NR33 7NL England

☎ ++44 (0)1502 583515
☎ ++44 (0)1502 582456
✉ sales@harrod.uk.com

24 June 2008

Dear Stephen and Anne

I would like to thank you for the difference you have made to our management team.

As you know we strive for business excellence and continuous improvement and was not sure what the next step for developing our management team was, but there is no doubt that we found it with you. Our team is now completely re-focused and have new objectives, competencies and skills which they all use on a daily basis.

The delivery and support throughout the training and beyond has been first class and am sure your passion and ownership made all the difference to the training being a success.

You have made an incredible impact and have been a pleasure to work with as nothing has been too much trouble. I hope very much we can work together again in the near future and wish you every success with Motivation Matters!

Regards

David Bowling
Manufacturing Director

